

Sense support packages

We know there will be times when your child and your family, will need more support – such as when your child starts school, changes schools or moves into adulthood. Our team can provide extra support to your family at these key times. No two families are the same, so the support we offer will be based on your particular needs.

What you can expect from us

We recognise that each child is an individual, with their own potential and challenges.

Our approach is to work closely in partnership with you, and the professionals supporting your child, so that, together, we can find the best way to help your child and your family. We will ensure that both you and the professionals involved have the information that you all need, including information about services which may be available to families within Sense and externally.



Getting in touch

Contact our Sense Information and Advice team to find out more:

Telephone or textphone: 0300 330 9256 or 020 7520 0972

Email: info@sense.org.uk

Website: www.sense.org.uk

Sense, 101 Pentonville Road, London N1 9LG

Charity number 289868



sense

connecting sight, sound and life

Sense Specialist Services for Children and Young People

A specialist service for children and young people with multi-sensory impairments



Who we are and what we do

Sense Specialist Services for Children & Young People is a highly skilled team of specialist teachers and children and family support workers. The team supports:

- Children and young people who are multi-sensory impaired/deafblind.
- Children and young people who have medical conditions that are likely to cause problems with sight and hearing as they grow older – for example Usher syndrome.

We also offer some support to children (and their families) who have either a hearing or vision impairment, and additional needs, which impact on access to information, communication and mobility.



At Sense, we want to make sure that no one with complex communication needs is isolated, left out or unable to fulfil their potential.

Sense Specialist Services for Children & Young People are here to help you overcome the challenges you may face and to learn to do things differently. Our team can help your child develop communication skills, have access to the right educational support, learn through all sorts of activities and have the right stepping stones to live life to the full.

Our core offer of support to families

We provide our core offer of support to every child or young person who is deafblind/MSI living in England, Wales and Northern Ireland:

- **We will get in touch with you within two working days** from when you first contact Sense.
- **You and your child will be offered a meeting** with a member of the team within 8 weeks of first getting in touch with us. This could be via telephone, skype, or face to face at your home, one of our centres, or at one of our groups.
- Your family will have a **named key contact**.
- Your family will have the opportunity to attend **at least one family event per year**.
- **We will keep in touch** with you through an annual newsletter.

Family events and groups

We value the importance of families coming together, sharing ideas, experiences and forging friendships. We offer a range of events and groups in different locations across the country and at different types of venues with exciting activities. Some are targeted towards particular ages of children or young people, but many are open to everyone.

